

1. Acceptance of the conditions

The customer admits having taken knowledge, at the time of the placing of order, of the particular conditions of sale stated on this screen and expressly states to accept them without reserve.

The present general terms of sale govern the contractual relations between company PLAND-LAC and its customer, the two parts accept them without reserve. These general terms of sale will prevail on all other conditions appearing in any other document, except preliminary exemption, fast and written.

2. Products

The photographs illustrating the products, do not enter the contractual field. If errors were introduced there, in any case, the responsibility of the company PLAND-LAC could not be committed. All products offered to its customers by the company PLAND-LAC are available.

3. Order

The automatic registration systems are considered as proof of the nature, content and date of the order.

The PLAND-LAC team confirms the acceptance of its purchase order to the email address this one will have communicated. The sale will be concluded only after the confirmation of the order. PLAND-LAC reserves the right to cancel any order of a customer with whom would exist a litigation relating to the payment of a former order. The information stated by the buyer, at the time of the order taking engages this one: in the event of error in the wording of the contact of the recipient, the seller cannot be held responsible for the impossibility in which it could be to deliver the product.

Discount codes are not cumulative.

4. Delivery

After order confirmation, the company is committed to deliver to its carrier, all items ordered by the purchaser within a maximum period of 72 hours worked.

The carrier undertakes by contract with the company PLAND-LAC to deliver the order to the buyer's address provided by the company. Also for deliveries outside mainland France, the customer agrees to pay all taxes due to the importation of products, customs duty, value added tax and other taxes due under the laws of the country receipt of order. All orders placed on the online shop of the company PLAND-LAC are for the personal use of customers, clients or recipients of products refrain from any resale, partial or complete of the products. Delivery will be made by "La Poste" for all residents in France customers. The possible delays do not entitle the buyer to claim damages. Deliveries in the EEC countries and outside the EEC will be carried out by the international postal services. In case of defects, the buyer has the right of return as provided in this document. Are considered as force majeure releasing the seller from its obligation to deliver: war, riot, fire,

strikes, accidents and impossibility of being supplied. The goods always travel at the risk of the recipient. Always check your package on arrival. You have 48 hours to file a claim with the carrier in case of missing or damaged. For reasons of availability, an order can be delivered in several times to the customer. The customer only pays for one delivery. If the customer wishes 2 places of delivery, he spent 2 orders, with the dependent expenses of delivery.

5. Retraction

You have 14 days (from receipt of items) to get an opinion. In case of exchange or refund, return the article(s) nine(s) in its (their) original packaging intact, with all accessories, instruction manuals and documentation at the address following: PLAND-LAC, 8 rue Gustave Rouanet, 75018 Paris France In case of exercising the right of withdrawal, the PLAND-LAC company is held with the refunding of the sums paid by the customer, at no charge except for shipping and return. Refunding is due within a 30 day maximum delay..

6. Price

The price is expressed in euros.

The price on the product description does not includes transportation. The price indicated in the order confirmation is the final price, including all taxes and VAT for France and EEC countries. This price includes the price of products, handling, packaging and storage of goods, transport costs and commissioning.

7. Payment

The price charged to the customer is the price indicated on the order confirmation sent by the company PLAND-LAC. The product price is payable the day of the order. Payment is made via the secure payment site PayPal, via a PayPal account or credit card bearing the initials CB with or without PayPal account. The order validated by the customer will be considered effective only when the payment centers concerned have given their consent. In case of refusal, the order will be canceled and the customer notified by email. Moreover, PLAND-LAC reserves the right to refuse any order from a customer with whom there is a dispute. The company PLAND-LAC never hold in its database information on bank cards to its customers.

8. Litigation

This contract is subject to French law. PAYPAL cannot be held liable for damages of any kind, whether bodily or material that could result from a malfunction or improper use of products sold. It is the same for the possible modifications of the products.

Responsibility for the PAYPAL company will in any event, limited to the amount of the order and cannot be blamed for simple errors or omissions that may occur despite all precautions taken in presenting the products. In case of difficulties in implementing this contract, the buyer has

the option, before any legal action to seek an amicable solution with the help of: a professional association for the industry, a consumer association or any other counsel of his choice.

It is recalled that the search for amicable solution does not "promptly" of the legal guarantee, nor the duration of the contractual guarantee.

It is recalled that in general and subject to the discretion of the courts, respect the provisions of this contract relating to the contractual guarantee assumes that the buyer to honor its financial commitments to the seller. Claims or disputes will always be received with attentive benevolence, good faith is always presumed in those who took the trouble to explain his situation.

In case of dispute, the customer should first contact the company to obtain an amicable solution. Otherwise, the "Tribunal de Commerce de Nanterre" (Commercial Court of Nanterre) has exclusive jurisdiction, regardless of delivery location and method of payment accepted.

9. Warranty

The responsibility for the PAYPAL company is systematically limited to the value of the product blamed, value on its date of sale. In any assumption, the customer profits from the legal warranty of ousting and the latent defects (Art.1625 and following of the civil code). With the condition which the purchaser makes the proof of the hidden defect, the salesman must legally repair of them all the consequences (art.1641 and following of the civil code) If the purchaser addresses himself to the courts, it must do it within a "short time" as from the discovery of the hidden defect (art.1648 of the civil code). You can contact the customer service: 6 days out of 7 (of the Monday to Saturday included) by e-mail with contact@pland-lac.com (answer under 48 hours).

10. Legal information

The Intelligence information collected for purposes of distance selling is required, this information is essential for processing and delivery orders, preparing invoices and warranty contracts. The lack of information leads to the non-validation of the order.

In accordance with Data-processing law "Informatique et Libertés", the personal data processing relating to the customers has been declared to the "Commission nationale de l'informatique et des libertés" (CNIL) (National Commission for Computing and Liberties).

The customer has (article 34 of the law of January 6th, 1978) a right of access, of modification, correction and suppression of the data which relate to it, that it can exert at PLAND-LAC.

In addition, the company undertakes not to provide free or in exchange of information on its customers to third.